

RUBY SAPPHIRE PORT CHECK LIST

Please have your Ruby POS manager ID and password ready at the time of installation. This is required to setup the mercury | One software.

If you don't have, please contact VeriFone Support Center for your store manager ID and password.

1. Push "Exit" on Ruby Register
2. Right click until you see "Maintenance"
3. Select "Maintenance"
4. Login with User ID and Password
5. Select "Print Install Information"
6. Report will print on the thermal printer as shown in image
7. Look under "I/O Configuration" in the Printed Report for "SCAN.LDM"
8. If it is /dev/XXXX, look at the bottom of the printed report for upgrade Information
9. If it shows /dev/com8; your register is setup for scanner

I/O CONFIGURATION			
=====			
station	2		
kbd.ldm	/dev/kbd1	0	- 0
odsp.ldm	/dev/dsp2	0	- 0
cdsp.ldm	/dev/dsp1	0	- 0
rprr.ldm	/dev/com1	9600	n 8
jprr.ldm	/dev/com5	9600	n 8
mag.ldm	/dev/msr	0	- 0
lan.ldm	/dev/lan	115200	n 8
net1.ldm	/dev/com2	2400	e 7
led.ldm	/dev/com0	19200	n 8
tcp_com1.ldm	/dev/com1	115200	n 8
cwdrv.ldm	/dev/xxxx	9600	n 8
net2.ldm	/dev/xxxx	2400	- 0
cos2.ldm	/dev/xxxx	9600	n 8
tm930.ldm	/dev/com4	9600	n 8
gcomms.ldm	/dev/com4	19200	n 8
gcomms2.ldm	/dev/xxxx	19200	n 8
gcomms3.ldm	/dev/com0	19200	n 8
fueldrv.ldm	/dev/com6	1200	e 7
pp.ldm	/dev/com7	19200	e 7
scan.ldm	/dev/com8	1200	n 8
gsm.ldm	/dev/xxxx	2400	e 8
dcrdrv.ldm	/dev/com9	9600	n 8
veripass.ldm	/dev/xxxx	9600	n 8

If it is /dev/xxxx (at the bottom or says no upgrade since installation), you need to call a technician & upgrade the register.

With your authorization, we can call a technician on your behalf. Please send an authorization e-mail to seshu@aboveo.com